CALIFORNIA ASSOCIATION OF
PUBLIC HOSPITALS AND HEALTH SYSTEMS

California Health Care
Safety Net Institute

2006 MANAGEMENT EXCELLENCE AWARDS
PROGRAM DESCRIPTION

Please respond to the following questions. Please use as much space as you need, though keep in mind that the judges appreciate succinct communications.

1) What is the problem that the program was designed to address? And/or: What is the opportunity the effort was designed to maximize?

2) How does the program solve the problem or maximize the opportunity?

3) What is the target population, if any, of the program?

4) What activities take place through the program? (i.e. What services are offered? What work is done?)

PROGRAM DESCRIPTION (cont'd)

5) How is the program staffed?

6) Where is the program being implemented?

7) What are the results from this effort? How do you know the program is working? (Data from quantitative measurement is preferred; if this is impossible, please give anecdotal or qualitative data to demonstrate the program's impact.)

8) Is there anything else you would like to report?